## Understanding the User Dashboard

**Objective**: This document explains the "My Dashboard" feature in Success Academy Online. It explains how the user interacts with the Announcements, My Courses/Events, Discussion Boards, Development Plans and the Calendar.

1. Log into Manatee County Online (MCO) using your Username and Password



2. Once logged in the main MCO menu will appear, select the "My Dashboard" menu item.



3. Your dashboard will appear as seen below. (Note: Depending on the department you are registered under, the header will reflect the department chosen.)



Points awarded by successfully completing lear	rning with associated point values.	
Overall Top 3:	Kevin Goncalo	
Top 3 YTD 2017:	Kevin Goncalo	
My Performance:	Overall	YTD 2017
Message Center	r	Edit My Public Profile Save Settings
Announcements:	- Discu	ussion Boards:
	Add	There are no topics to select from at this time. New Forum
Step Back		

- 4. Your dashboard is made up of several sections or windows, they are:
  - Announcements
  - My Courses and Events
  - Discussion Boards
  - My Development Plans
  - My Calendar
- 5. The **Announcements** window is where announcements can be viewed that are posted either by your manager or MCO. MCO posts training announcements in this section that contain images you can click on to easily register for the courses associated with the announcement.

Example: The image below is an example of an announcement you may see in the announcements section of the dashboard. Simply clicking on the image will allow you to register and launch the specified course.



Video announcements will also be available in the announcements sections to keep you abreast of upcoming online and instructor led training.

6. The **My Courses / Events** window is where courses that you are registered for are located. To launch the courses, simply click on the course title and it will direct you to the launch page for the course.

Course Status Leg	end	
Not Started 🔾 In	Progress 🌒 Completed 😋 Expired 🛛 😜	
Status	Title	
0	Know and Meet Customer Needs	

There are several icons that may appear next to the courses in this window, they are:



The Not Started icon denotes that the course has not been started.

The In Progress icon denotes that the course has been started but not completed.

The Completed icon appears next to courses that are completed.

The Expired icon appears next to courses that were not completed in a specific timeframe. Courses can be assigned to you with a defined date for completion, if you do not complete it within the given timeframe the course will expire.

7. The **Discussion Board** window is where you can join various discussion boards and post questions or replies to current topics.

Discussio	n Boards:	-
Add Now 5	There are no topics to select from at this time.	
Add New F	orum	

By selecting the "down arrow" to drop down the list box, a list of Discussion Boards will appear.

Discussion Bo	bards:	
Add New Forum	-Select One-	

If you are interested in joining a Discussion Board, Select one from the list and that discussion board's window will appear:

Leadership I [add to my watch list]	Add Post	Discussion Topics
Add Post		

To join the discussion board, select the "add to my watch list" next to the discussion board's title. When you chose to add the discussion board to your watch list, you will receive emails each time someone posts to the discussion board.

To post something to the discussion board, click the "Add Post" button.

A pop up window will appear that will allow you to type in your comment. Select the "Post" button to submit your comments to the discussion board.

Development - Managed Learning Portal - Microsoft Edge	-	×
Search or enter web address		
Discussions - Add Post		^
Submitted By Kevin Goncalo		
Post		
		 - 1
Post		
		~

To post a reply to a comment that was made on the discussion board, click the words "post reply" next to the comment you would like to respond to. A reply box will appear that will allow you to type in your comment. Select the "Reply" button to reply to the post.

Leadership I [add to my watch list]	Add Post	Discussion Topics
Kevin Goncalo said Online learning is a great way to access what I need 24/7	3/28/2017 6:01:47 AM [post reply] <u>View Profile</u>	
Submitted By Kevin Goncalo		
Reply		
Reply Add Post		

Note: YOU DO NOT have to join a discussion board to post replies or comments. If you post a comment or reply and you do not join the discussion board, you will not get email notification when someone replies or responds to your comment.

8. The **My Development Plan** window, is where development plans created for you by your manager are located. If and only if your manager creates a development plan for you will content appear in this area. (The window below shows that no development plans have been assigned.)



If your manager creates a development plan for you, the development plan would appear in this area as seen below by title, date the development plan is due and the development plans status.



To access the development plan, click on the Title of the development plan and the window will expand to show the courses associated with that development plan.

Plan Name:	Leadership Deve	elopment P	lan	
Completion Date:	4/30/2017			
Completion Status:	In Progress			
Plan Item	Due Date	Status	Comments	Contact Admin
Plan Item	Due Date	Status	Comments	
Inspirational Role Model	4/15/2017	Started		Email
Know and Meet Custome	4/30/2017	Not	<b>a</b> :	Send
Needs		Started		Email

To launch a course in the development plan, Click the course title and the course launch page will appear. Click the "Click to Launch" button to launch the course.

Launch Learning Item
The learning will load in a separate window when you click the "Click to Launch" button.
If it does not load, you may need to disable your pop-up blockers. Site is mobile compatible and compatible with all modern browsers. If you need assistance, please click the "Support" button at the top.
5.0 share share
Click to Launch Return to My Learning

Note: As noted above, you will only see a development plan in this window if your manager has created one and assigned it to you.

9. The **My Calendar** window is where you can access your personal calendar. You or your manager can add events to your calendar such as meetings and reminders.

If an item is added to your calendar, your calendar window will highlight the date of the event in various colors depending on the event.

The color codes for the calendar are:

**Outline of the date** – Denotes the current date

Pink – Denotes a personal item

Blue – Denotes a registered event

Orange – Denotes an expiring course

Green – Denotes an admin alert

Brown – Denotes multiple items occur on that date

			My C	aler	ndar		
<u> </u>		Mai	ch 2	017		2	Key Outline - Current Date Pink - Personal Item
Sun	Mon	Tue	Wed	Thu	Fri	Sat	Blue - Registered Event Orange - Expiring Course
26	27	28	1	2	3	4	Green - Admin Alert Brown - Multiple Items
5	6	7	8	9	10	11	
12	13	14	15	16	17	18	
19	20	21	22	23	24	25	
19							
19 26	27	28	29	30	31	1	
26 2 <u>UP</u>	3	4 ING I	29 5 TEM	6	31 Z	1	
26 2 <u>UP(</u> 1 se 4/7/	3 COM 2017	4 ING I	5	6 <u>S:</u>	-		
26 2 I se 4/7/ New	3 ee AC 2017 Cale	4 ING I	5	6 <u>S:</u>	-		
26 2 I se 4/7/ New	3 com e AC 2017 Cale	4 E enda	5 TEM	6 <u>S:</u> m:	<u>Z</u>	8	
26 2 I se 4/7/ New	3 e AC 2017 Cale	4 ING I E E enda	5	6 <u>S:</u> m:	<u>Z</u>	8 art Da	ay V Start Year V
26 2 I se 4/7/ New	3 e AC 2017 Cale :: [5] :: [5] E	4 ING I E enda	5 TEM	6 <u>S:</u> m:	<u>Z</u>	8 art Da	

If you click on a date that has been color coded, the My Calendar window will display details about the event.



To return to the standard My Calendar view, click the "Back" button.

You can also add events to your personal calendar. At the bottom of the My Calendar window is the New Calendar Item area. Enter in the required information as seen below, and click the "Add item" to add the event to your calendar.